



# New Frontier Childcare

At the Trails Recreation Center, we are pleased to offer a safe and fun childcare environment that allows you to work out with peace of mind. Simply reserve a time, drop your kids off, and work up a sweat within our facility.

We care for children ages 3 months to 9 years of age for a maximum of two hours. Children not walking must wear socks and all walking children must wear shoes. We also require that the parent or legal guardian remain in the facility while the child is in childcare.

## Fees:

### Drop-in Fee (Residents)

\$3.50/hour for 1 child  
\$3.00/hour for additional children  
(if same household)

### Drop-in Fee (Non-Residents)

\$4.50/hour for 1 child  
\$4.00/hour for additional children  
(if same household)

*20-hour punch cards, with a discounted hourly rate, are available.*

Discounted childcare rates are available for annual membership holders.  
\$75.00 **unlimited** childcare for 1 child (per year) and \$40.00 **unlimited** childcare for additional children (if same household, per year).

Payment should be made at the Trails front desk and a receipt must be given to the childcare staff when your child is brought in. The price is determined in 15-minute increments; there is a 7-minute grace period but an additional 15 minutes will be charged at 8 minutes.

## Hours of Operation:

<b>Monday - Thursday</b>	8:00AM - 12:00PM, 5:00PM - 7:00PM
<b>Friday</b>	8:00AM - 12:00PM
<b>Saturday</b>	8:00AM - 11:30AM

*\*reservations are required to use the childcare facility. Use the QR code or visit [www.tprd.org/programs/childcare-services/](http://www.tprd.org/programs/childcare-services/)*



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# Frequently Asked Questions:

## **Q: What's the typical ratio at the New Frontier Childcare?**

A: 1 childcare attendant to 10 toddlers/children and 1 childcare attendant to 5 infants.

## **Q: What's the rule about snacks?**

A: No snacks are provided by the staff, so you are welcome to bring a small snack for your child. But, for the safety of all children, **no nut products of any kind** are allowed. Please also label all personal items your child brings.

## **Q: What's your policy on electronics?**

A: Everything must be "G" rated and music must be listened to with headphones. We do not allow any picture-taking or posting to social media. The childcare staff is not responsible for lost or damaged devices.

## **Q: What if my child is currently potty-training?**

A: Let us know - we will take your child to the restroom at predetermined intervals! We do ask that your child is in pull-ups or plastic pants to prevent accidents.

## **Q: What's the security like at New Frontier Childcare?**

A: We take security very seriously; children will only be released to the individuals (18 years or older) who initially dropped them off. An ID may be required at the time of pick-up. Please discuss any special circumstances with the childcare staff.

## **Q: What's your sick policy?**

A: Please keep your child home if they have experienced any of the following symptoms in the past 24 hours:

- stomach ache
- sore throat
- diarrhea
- nausea/vomiting
- chills or fever
- skin rash or sores
- inflamed eyes
- earache
- heavy nasal discharge

or a cough or cold in the past 4 days. We appreciate your cooperation!

## **Q: How do you handle disciplining children?**

A: In most cases, talking with a child and redirecting their activity or behavior is all that's needed. Time-outs will only be used if an older child intentionally hurts another child or ignores repeated requests to change a behavior or action. The childcare attendants will be responsible for documenting and informing the parent if any behavior has occurred.

## **Q: What if my child doesn't stop crying?**

A: If your child is unhappy, we will do our best to comfort or distract your child while you are working out. However, if your child has been crying continuously for 10 minutes, we will locate you within the facility to pick up your child.

## **Q: What qualifications do the childcare attendants have?**

A: All childcare staff at the Trails are CPR and First Aid certified within the first 3 months of employment, in addition to childcare experience.

